



Our Privacy Policy

This privacy policy sets out how A & Z Gas and Plumbing Specialists Ltd uses any information that you give us when you use our website.

A & Z Gas and Plumbing Specialists Ltd is committed to ensuring that your privacy is protected. A & Z Gas and Plumbing Specialists Ltd may change this policy from time to time by updating this page. You should check this page from time to time to ensure that you are happy with any changes.

What We Collect

We may collect the following information: - name and job title - contact information including email address - demographic information such as postal code, preferences and interests - other information relevant to customer surveys and/or offers What we do with the information we gather? We require this information to understand your needs and provide you with a better service, and in particular for the following reasons: -

We may use the information to improve our products and services -

We may periodically send promotional emails about new products, special offers or other information which we think you may find interesting using the email address which you have provided - From time to time, we may also use your information to contact you for market research purposes.

We may contact you by email, phone, fax or mail.

We may use the information to customize the website according to your interests Security

We are committed to ensuring that your information is secure. In order to prevent unauthorized access or disclosure of your information, we adhere to the **GDPR** policy.

How We Use Cookies

A cookie is a small file which asks permission to be placed on your computer's hard drive. Once you agree, the file is added and the cookie helps analyze web traffic or lets you know when you visit a particular site. We use traffic log cookies to identify which pages are being used.

This helps us analyze data about web page traffic and improve our website in order to tailor it to customer needs. We only use this information for statistical analysis purposes and then the data is removed from the system. Overall, cookies help us provide you with a better website, by enabling us to monitor which pages you find useful and which you do not. You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the website.

Links to Other Websites

Our website may contain links to other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

Controlling Your Personal Information

You may choose to restrict the collection or use of your personal information in the following ways: - whenever you are asked to fill in a form on the website, look for the box that you can click to indicate that you do not want the information to be used by anybody for direct marketing purposes - if you have previously agreed to us using your personal information for direct marketing purposes, you may change your mind at any time by writing to or emailing us. We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law to do so. You may request details of personal information which we hold about you under the Data Protection Act 1998. A small fee will be payable.

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